Code H Survey of Ctr Procurement Offices

Number of Respondents   348

Overall Performance   Excellent (5.46%)
                                        Above Average (33.62%)
                                        Average (50.29%)
                                        Below Average (8.91%)
                                        Unsatisfactory (1.72%)

Usual Code H Division   HC/Analysis (35.63%)
                                        HK/Contract Mgmt (65.8%)
                                        HS/Program Ops (52.87%)

Frequency of Dealings   Frequently (19.54%)
                                        Occasionally (36.21%)
                                        Seldom (25.57%)
                                        Never (18.68%)

Primary Responsibility   Simplified Acquisitions (7.47%)
                                        Contracts (64.37%)
                                        Grants/Agreements (4.89%)
                                        Policy/Management (23.28%)

Category	Question	Strongly Agree	Agree	Disagree	Strongly Disagree	Don't Know	General Agreement	Importance	# Don't Know
Communicate	Provides initiative education	6.61%	51.44%	25.86%	3.74%	12.36%	**58.05%**	92.82%	43
	Clear regulations, guidance	2.87%	58.91%	26.15%	2.87%	9.20%	**61.78%**	93.97%	32
	Know Code H div contact	10.06%	34.48%	35.34%	6.61%	13.51%	**44.54%**	86.78%	47
	Effective info dissemination	15.52%	54.02%	12.64%	2.30%	15.52%	**69.54%**	90.23%	54
	Timely response to calls	17.24%	45.40%	5.75%	2.01%	29.60%	**62.64%**	87.07%	103
	Timely written responses	5.17%	39.08%	13.22%	2.30%	40.23%	**44.25%**	82.76%	140
Service/ Partnering	Contact Code H w/issue	13.51%	51.44%	11.78%	2.87%	20.40%	**64.94%**	83.62%	71
	Works to resolve	13.79%	52.87%	7.18%	1.72%	24.43%	**66.67%**	87.93%	85
	Explains rationale	7.76%	28.45%	16.67%	4.89%	42.24%	**36.21%**	77.30%	147
	Facilitates exchanges	5.46%	27.01%	25.00%	9.48%	33.05%	**32.47%**	81.61%	115
	Oversight identifies areas	7.47%	52.01%	13.51%	4.02%	22.99%	**59.48%**	82.76%	80
	Minimizes resource burden	3.45%	25.86%	26.72%	13.22%	30.75%	**29.31%**	85.63%	107
	Input accurate data	47.41%	40.23%	3.16%	1.15%	8.05%	**87.64%**	84.48%	28
	Useful course content	21.84%	50.00%	9.20%	6.90%	12.07%	**71.84%**	89.08%	42
Leadership	Enables innovation	10.34%	38.51%	20.11%	6.61%	24.43%	**48.85%**	87.64%	85
	Is effective advocate	7.76%	33.33%	15.23%	6.32%	37.36%	**41.09%**	83.62%	130
	Know training/promotion	42.24%	45.11%	3.16%	2.59%	6.90%	**87.36%**	86.49%	24
	Recognizes challenges	4.02%	25.00%	30.46%	19.54%	20.98%	**29.02%**	87.36%	73
	Prepares for future	6.61%	40.80%	22.13%	8.05%	22.41%	**47.41%**	89.08%	78
	Sends clear message	6.90%	30.75%	25.29%	7.18%	29.89%	**37.64%**	81.03%	104

Summary	Strongly Agree	Agree	Disagree	Strongly Disagree	General Agreement
Communication	9.58%	47.22%	19.83%	3.30%	56.80%
Service/Partnering	15.09%	40.98%	14.15%	5.53%	56.07%
Leadership	12.98%	35.58%	19.40%	8.38%	48.56%

Category	Question	Best Possible Score	Actual Score	Score % of Best Possible	Important	Somewhat Important	Not Important
Communicate	Provides initiative education	1392	822	59.05%	241	82	25
	Clear regulations, guidance	1392	847	60.85%	258	69	21
	Know Code H div contact	1392	769	55.24%	152	150	46
	Effective info dissemination	1392	876	62.93%	202	112	34
	Timely response to calls	1392	761	54.67%	235	68	45
	Timely written responses	1392	580	41.67%	203	85	60
Service/	Contact Code H w/issue	1392	817	58.69%	160	131	57
Partnering	Works to resolve	1392	800	57.47%	228	78	42
	Explains rationale	1392	538	38.65%	185	84	79
	Facilitates exchanges	1392	565	40.59%	171	113	64
	Oversight identifies areas	1392	755	54.24%	145	143	60
	Minimizes resource burden	1392	550	39.51%	212	86	50
	Input accurate data	1392	1106	79.45%	182	112	54
	Useful course content	1392	914	65.66%	208	102	38
Leadership	Enables innovation	1392	709	50.93%	212	93	43
	Is effective advocate	1392	584	41.95%	214	77	57
	Know training/promotion	1392	1090	78.30%	242	59	47
	Recognizes challenges	1392	597	42.89%	216	88	44
	Prepares for future	1392	700	50.29%	212	98	38
	Sends clear message	1392	618	44.40%	150	132	66

Summary	Best Possible Score	Actual Score	Score % of Best Possible	Important	Somewhat Important	Not Important
Communication	8352	4655	55.74%	1291	566	231
Service/Partnering	11136	6045	54.28%	1491	849	444
Leadership	8352	4298	51.46%	1246	547	295

Carol Saric -- 11/16/99